

## EXTENDED ONSITE WARRANTY

Ektor provides optional onsite warranties that can be purchased at the time of installation. These warranties are available on installations where Ektor automatic test and monitoring have been installed (such as Ektor's DALI-2 system or Ektor Lynk).

Ektor Provides two onsite warranty options:

**Defects and liability period:** an onsite warranty that covers you during the defects and liability period.

**Site advantage:** a warranty designed to cover the site for an extended period after the defects and liability period and is transferred to the building owner.

WARRANTY TYPE	PRODUCT TYPE	WARRANTY PERIOD
Defects and liability period	Advanced	Lesser of: <ul style="list-style-type: none"><li>Defects liability period that applies in relation to the applicable project contract under which the product is installed; and</li><li>2 Years</li></ul>
	Professional	Lesser of: <ul style="list-style-type: none"><li>Defects liability period that applies in relation to the applicable project contract under which the product is installed; and</li><li>3 Years</li></ul>
Site advantage	Advanced	4 Years
	Professional	5 Years

These additional warranty items are in addition to Evolt's standard terms and conditions of sale and are subject to the terms found in the Ektor Warranty Statement.

**TERMS AND CONDITIONS:**

1. The warranty period commences from when Evolt first invoices the relevant products to site;
2. The warranty is provided on an 'onsite basis'. This means that, subject to the terms set out below, Evolt will arrange (at our cost) for the defective product/s to be repaired or replaced at the site where they are installed;
3. The warranty only applies to the extent that defects are identified during product commissioning and/or at the scheduled six-monthly testing of emergency luminaires and exit signs during the applicable warranty period. Call outs for failures which are identified or occur outside of initial product commissioning or scheduled testing are not covered by the onsite warranty;
4. You are responsible for supplying (at your expense) for the installing contractor to:
  - a. Supply a suitably experienced representative with detailed knowledge of the site to be available onsite at all times reasonably required by Evolt to provide such assistance as we reasonably require;
  - b. Supply any special lifting equipment required to access high level emergency luminaires not accessible with a 2-metre step ladder. The high-level emergency luminaires under warranty will be removed by the installing contractor for repair/replacement by our onsite representative/s;
5. All onsite warranty work will be carried out between the hours of 6am and 6pm Monday-Friday (excluding public holidays). Work outside these hours will be charged at the applicable after-hours rate (the after-hours rate varies depending on the specific work time). Please confirm the applicable rates with your Evolt representative/s;
6. You are required to meet our onsite representative/s (and the installing contractor's representative) with, or arrange, free, uninhibited access to the site at times nominated by Evolt. Failure to provide this access will result in charges relating to the time incurred waiting for access at our applicable standard hourly rate;
7. Delays associated with incorrect labelling, incorrect positions on drawings or changes/alterations (including wiring and other general luminaires that affect communications or performance) will be charged at our applicable standard hourly rate.
8. The Extended Onsite Warranty is only available for products installed within a 100km radius from the centre of the following cities:
  - Adelaide
  - Brisbane
  - Canberra
  - Hobart
  - Melbourne
  - Perth
  - Sydney

Please contact Evolt if your site is outside of these areas.

**WARRANTY EXCLUSIONS:**

The Extended Onsite Warranty does not apply where:

1. The product was purchased for resale.
2. The product has not been properly stored, installed, used and maintained in accordance with the instructions contained within their manual. Products that have been altered in any way or used other than in accordance with their instructions are not covered by this warranty.
3. The product was used as a temporary fitting. These products are limited to a 12 month warranty and to the original site only.
4. You or any installing contractor fails to comply with the Ektor Lynk Contractor Guide and Conditions published by Evolt from time to time.

This Warranty does not cover loss or damage caused by wear and tear, misuse, incorrect installation or operation, failure to clean and maintain, incorrect voltage or non-authorized electrical connections, adverse external conditions (such as power surges and dips, acts of God, exposure to heat, corrosion, insect or vermin infestation), use of non-authorized or defective parts or globes, or to items that have been repaired other than by Evolt or a repairer approved by Evolt.